



# **MID-YEAR REPORT 2003**

**COMMUNITY OMBUDSMAN**



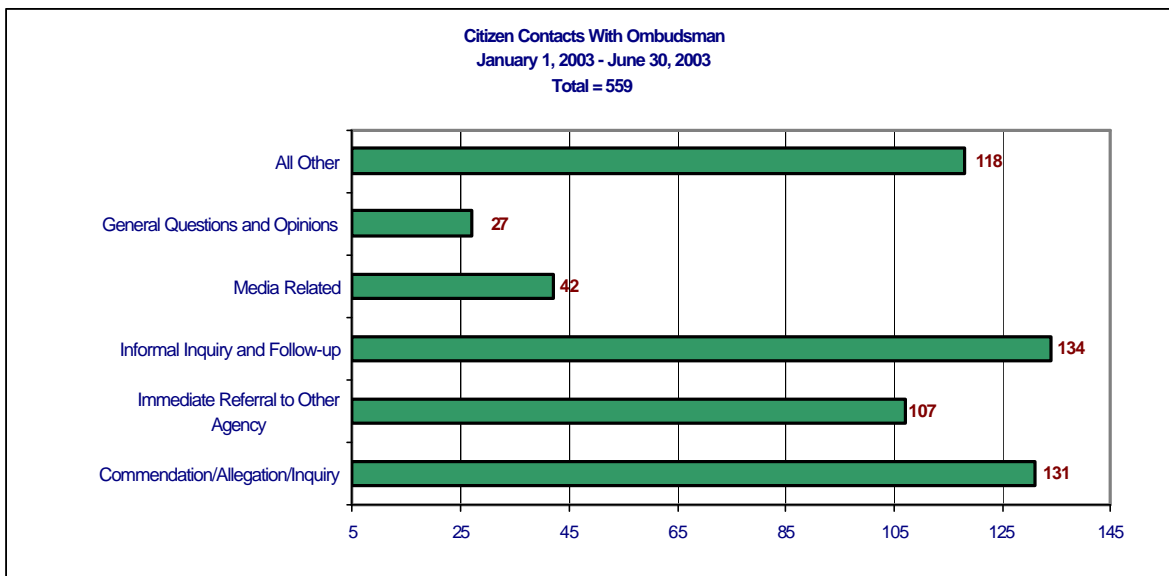
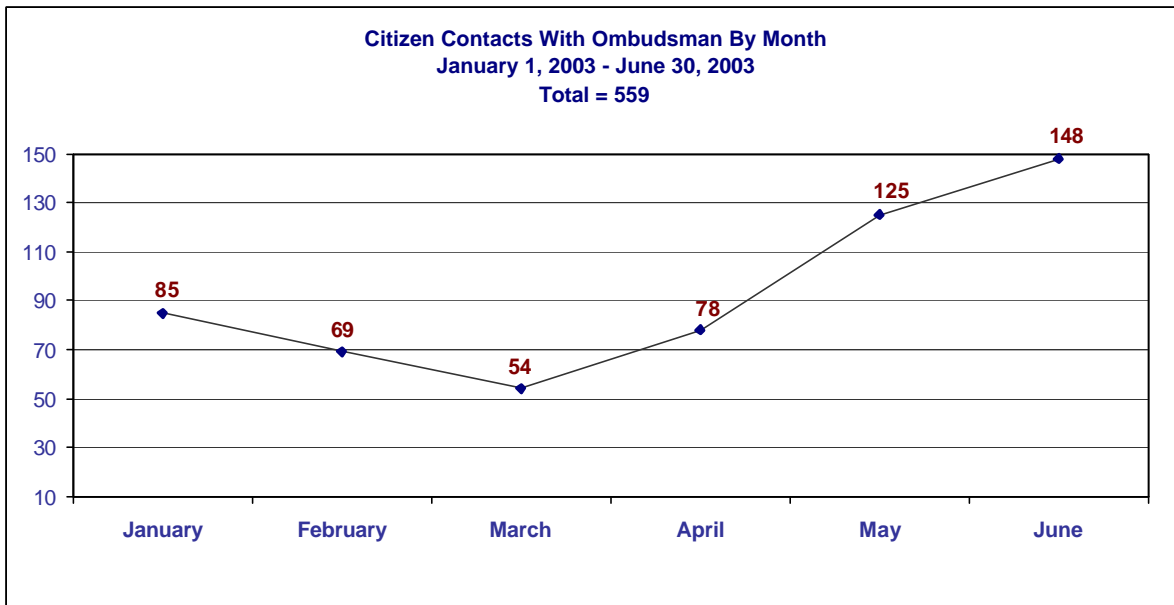
**January 1, 2003 - June 30, 2003**



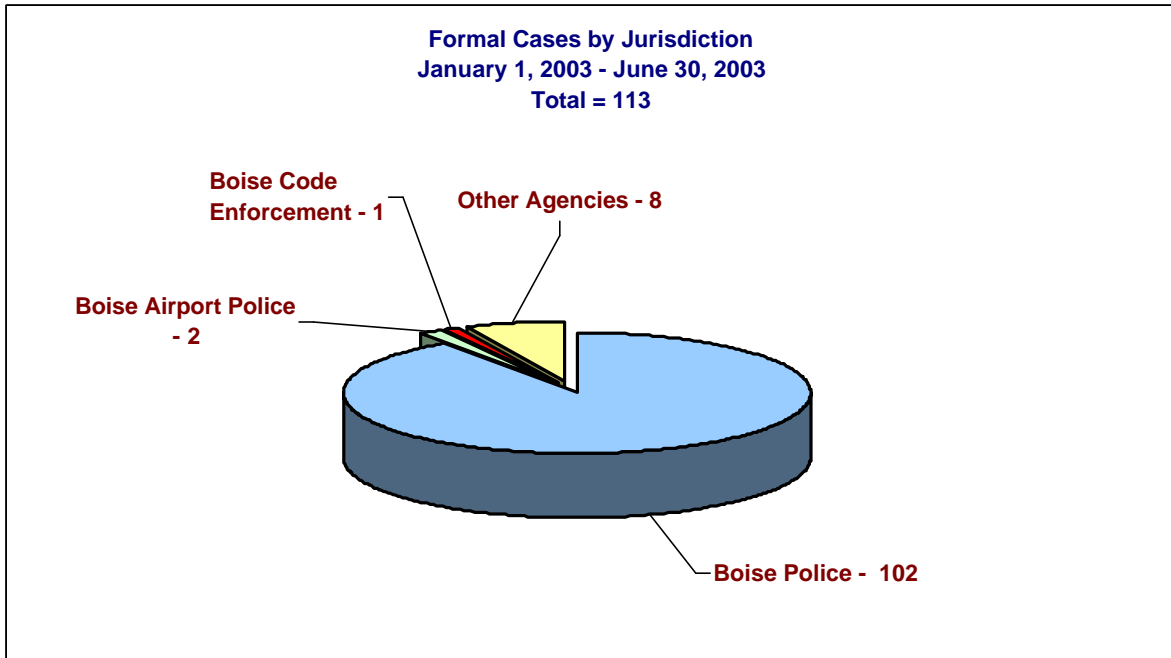
## OFFICE OF THE COMMUNITY OMBUDSMAN 2003 MID-YEAR REPORT

*For the Period Covering  
January 1, 2003 through June 30, 2003*

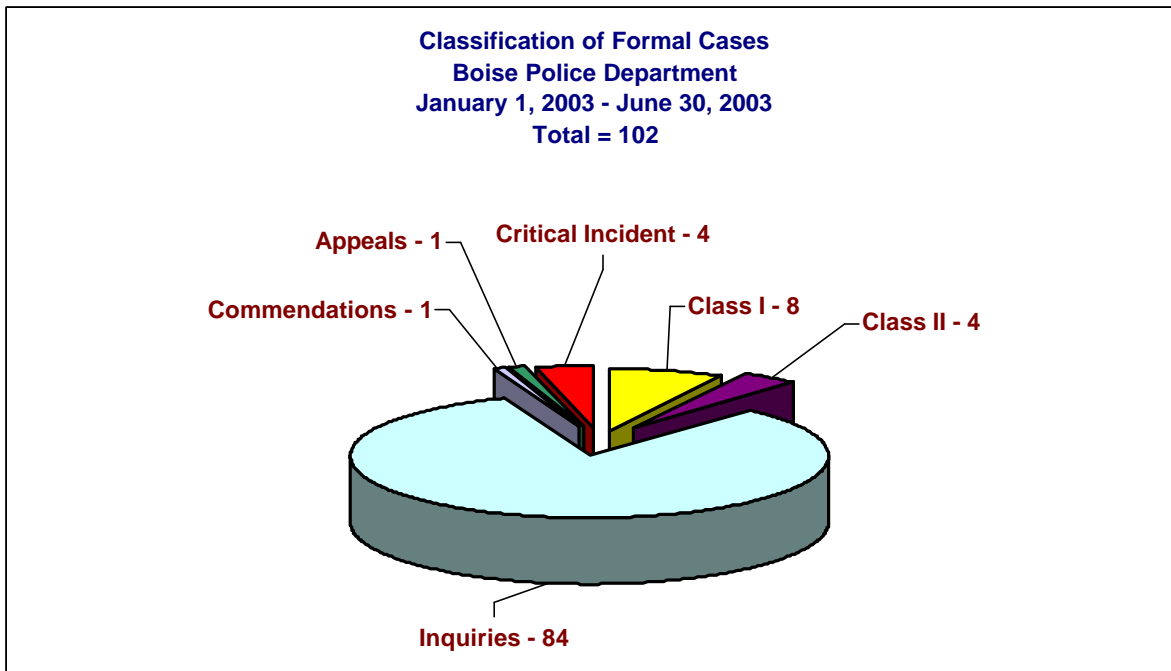
The following graphs and charts document the activities and findings of the Office of the Community Ombudsman for Boise City, for the first six months of 2003.



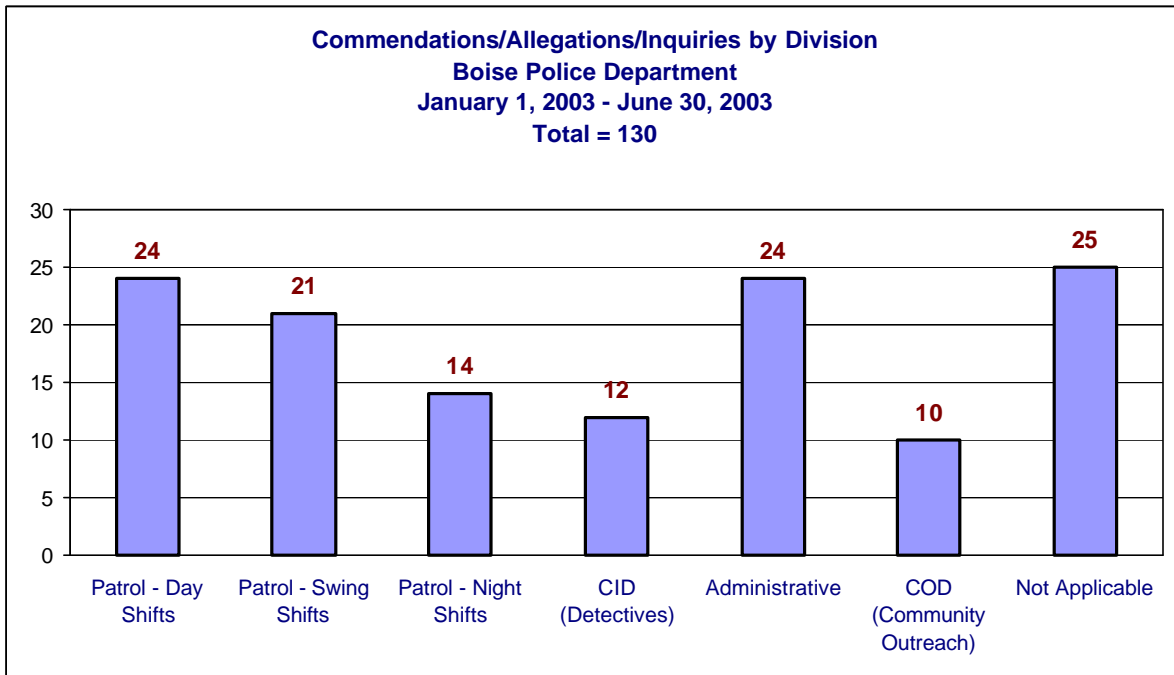
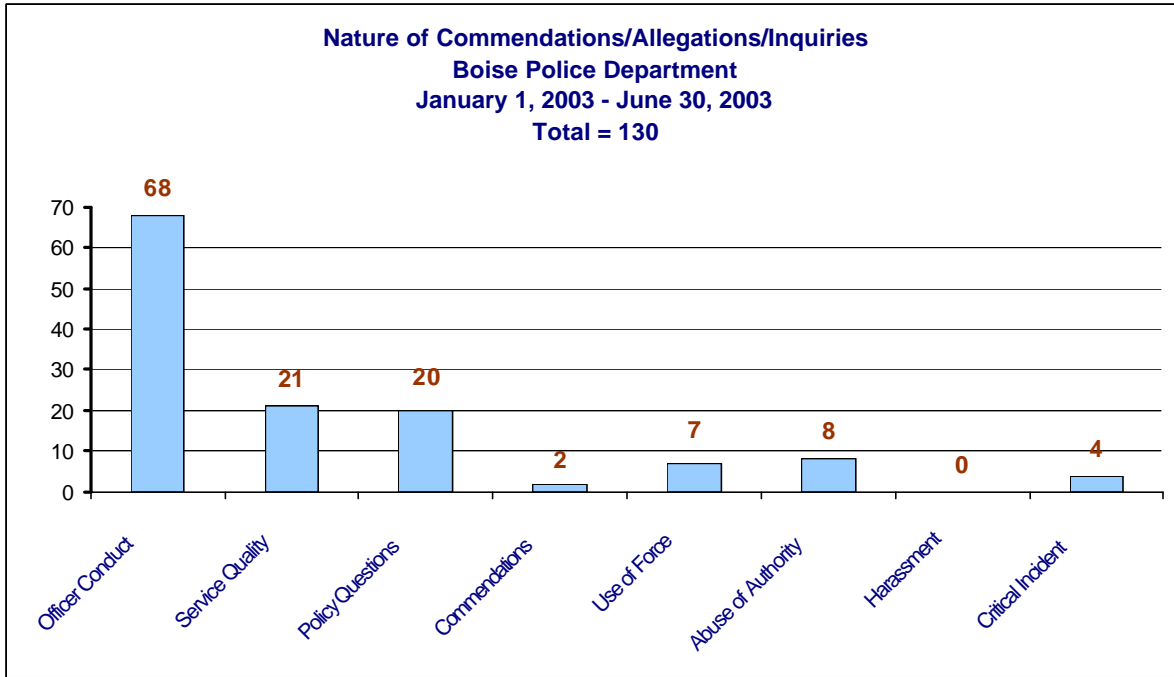
The ombudsman opened 131 cases during this six-month period in response to contacts initiated by members of the public.

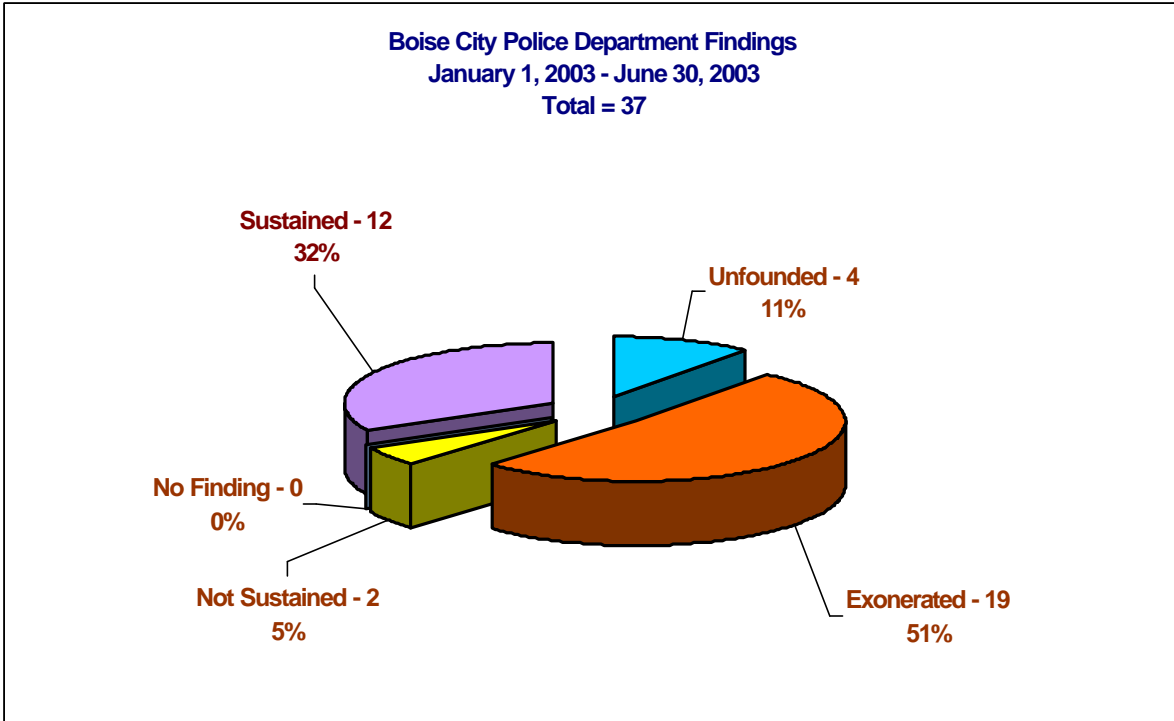


**The Following Five Charts Represent the Statistics for the Boise Police Department**

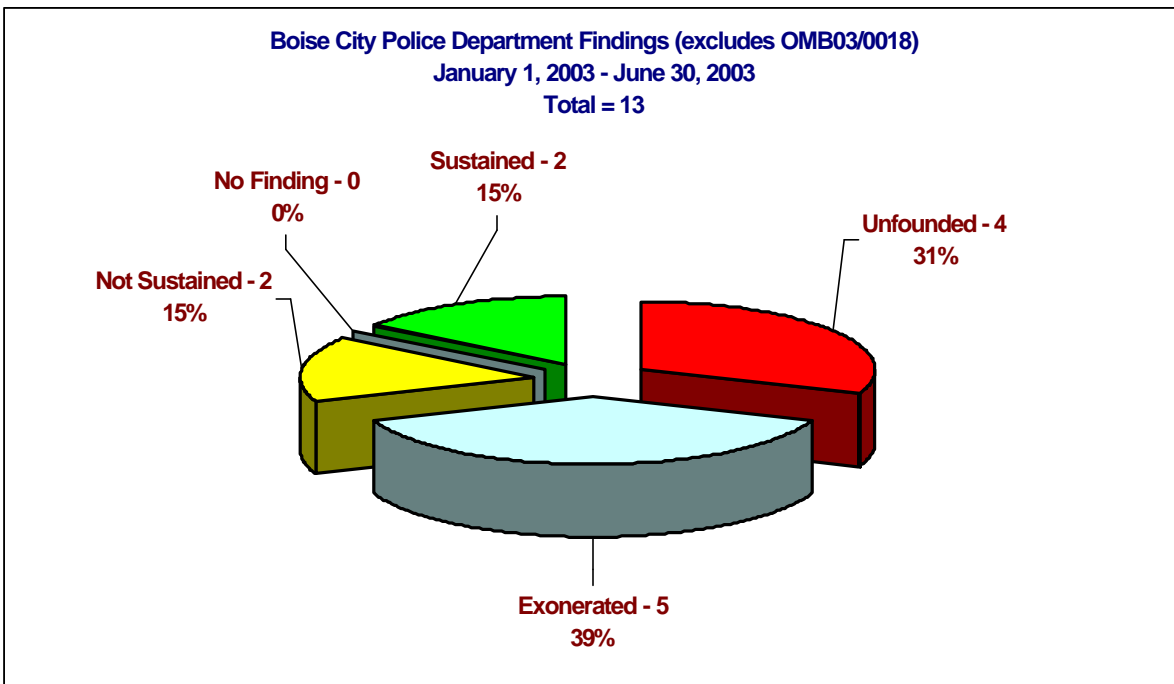


We track each allegation for reporting purposes. Since some cases involved allegations against more than one and/or multiple allegations against the same officer, the 102 formal cases for the Boise Police Department involved a total of 130 separate commendations, allegations, or inquiries.

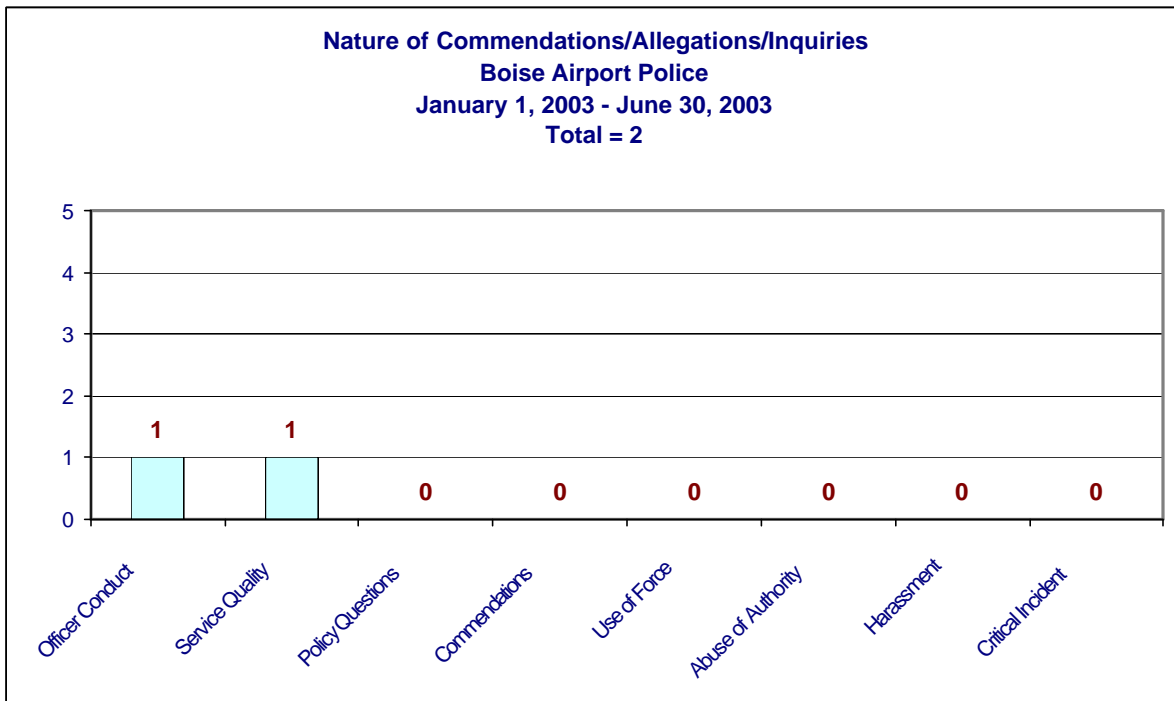
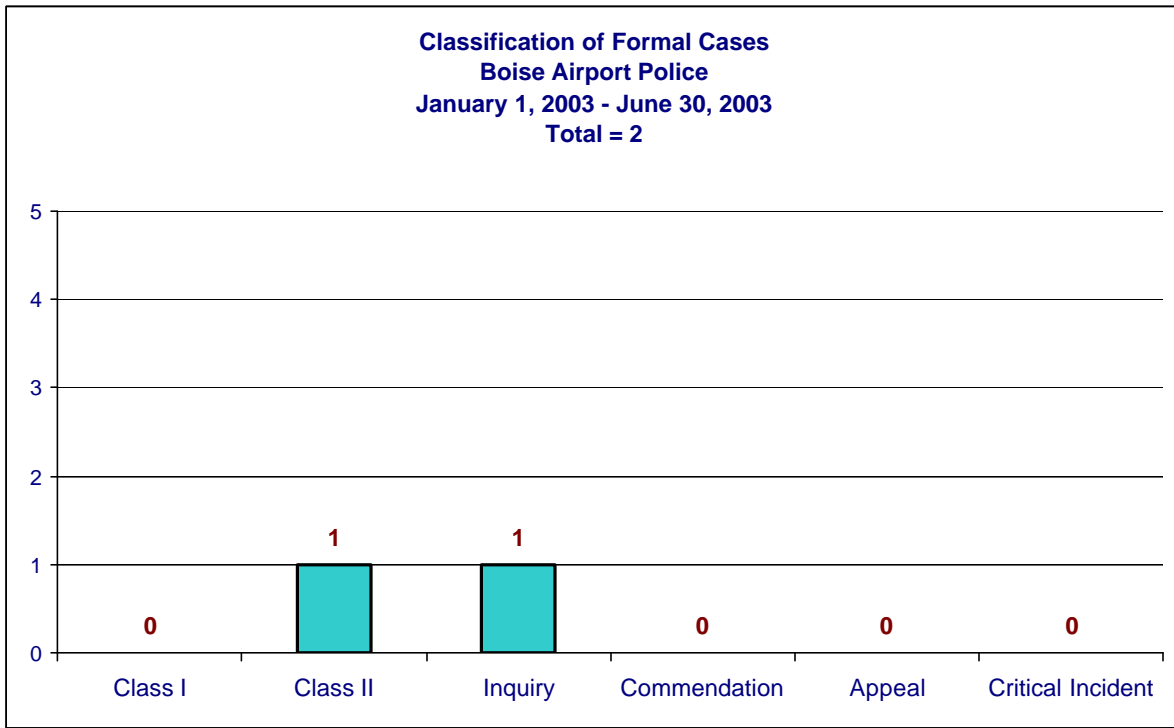


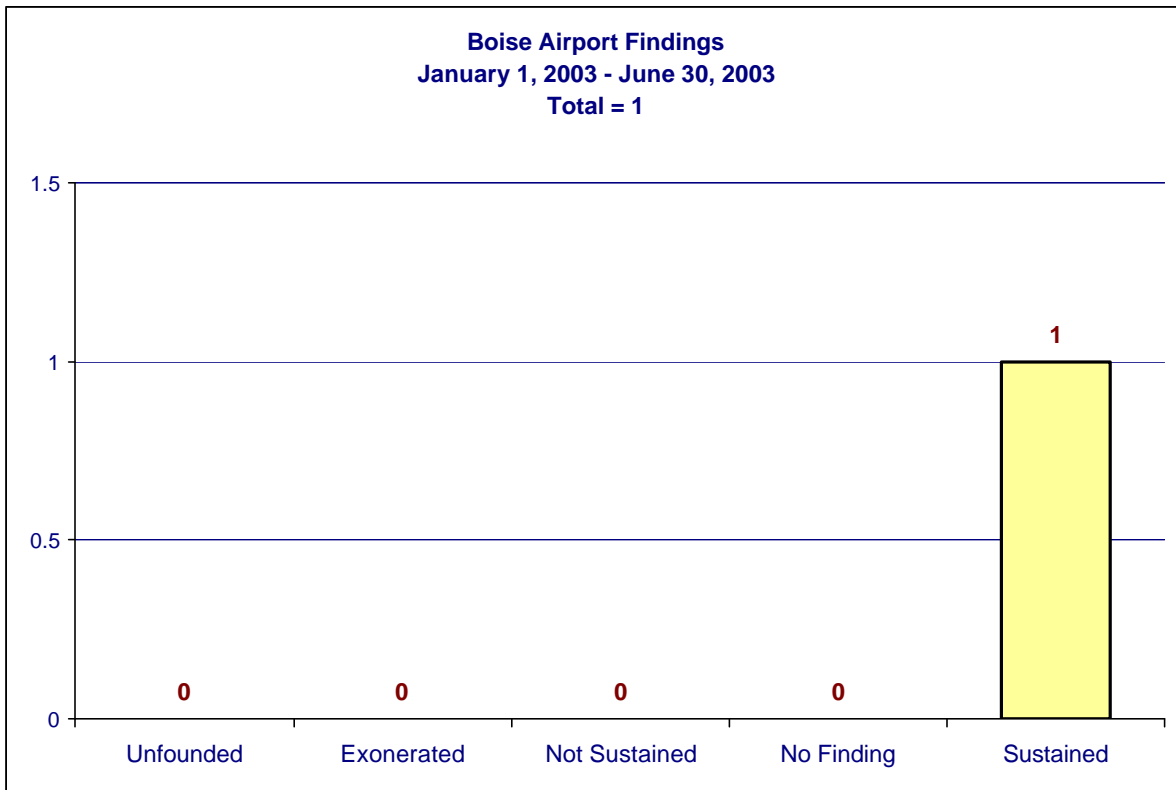
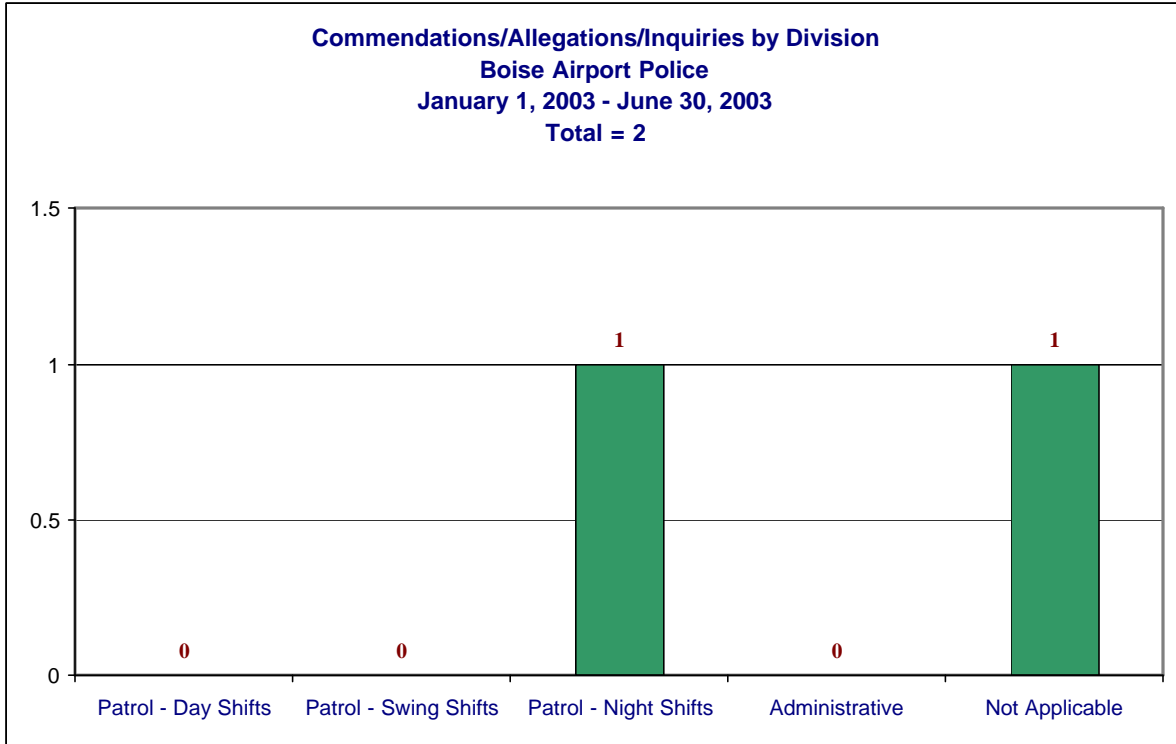


It must be noted that 24 of the 37 findings issued during this period came from one complaint investigation (OMB03/0018). In that case the ombudsman issued 10 “sustained” findings and 14 “exonerated” findings. The following chart represents the BPD findings, excluding the 24 from case OMB03/0018.

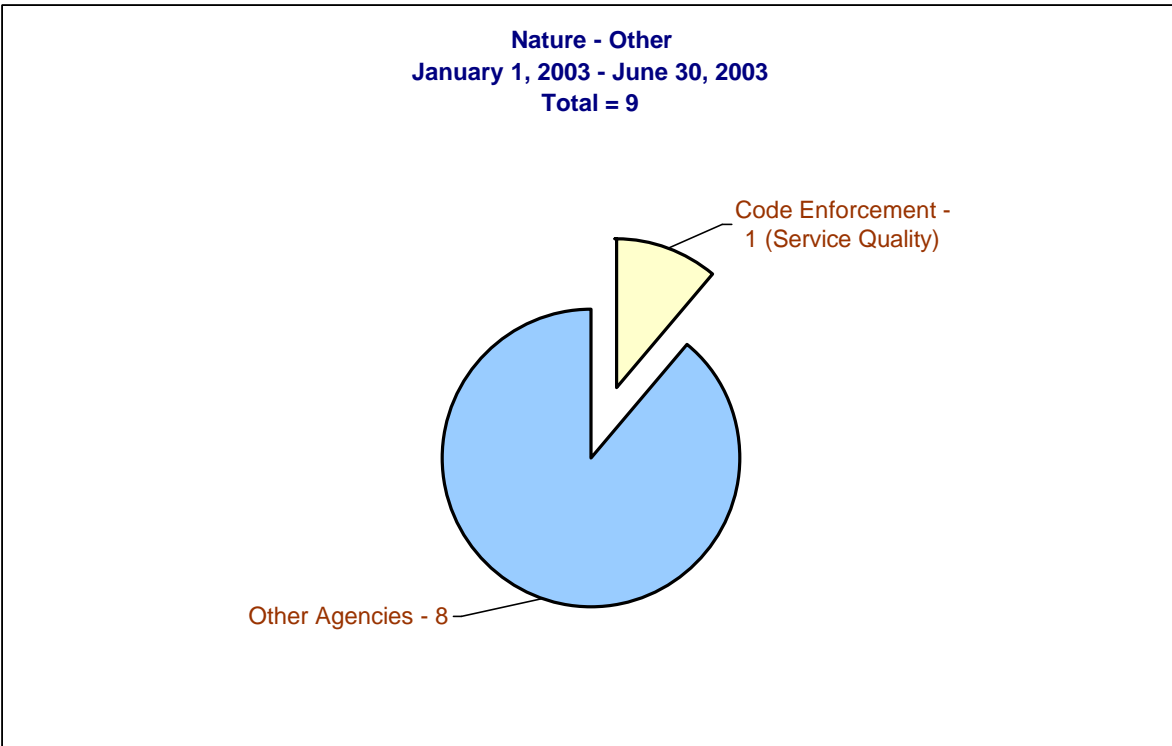
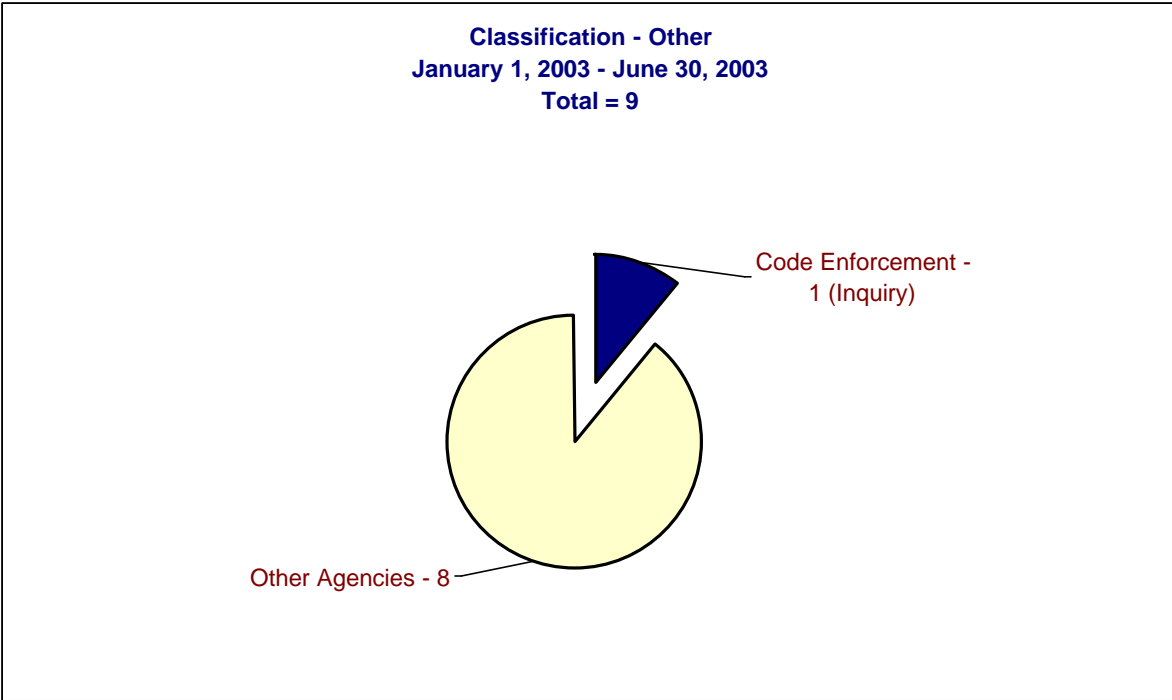


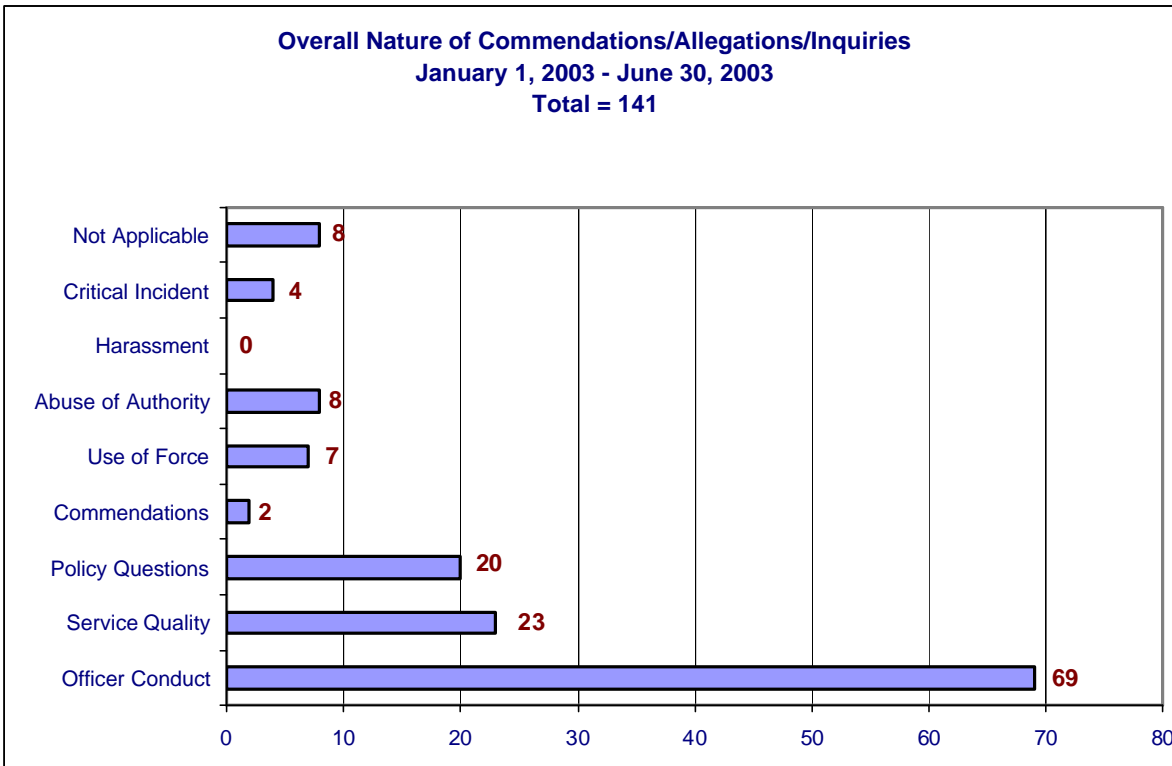
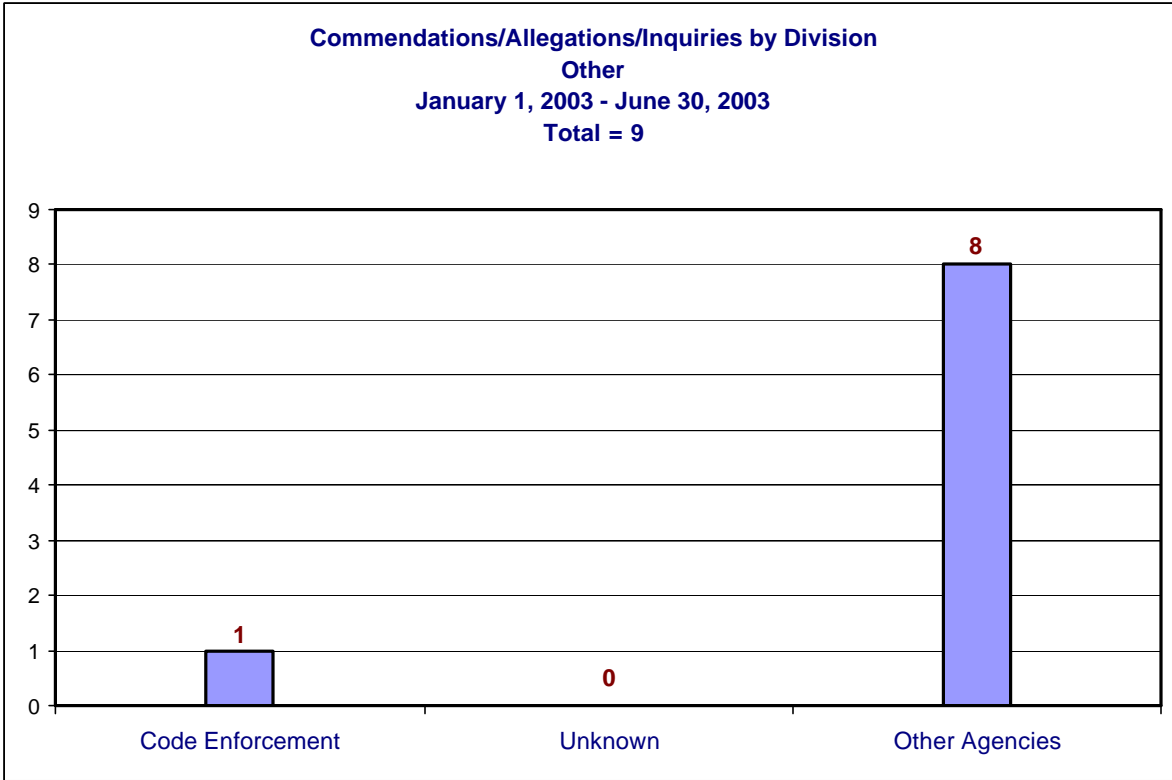
**The Following Four Charts Represent the Statistics for the Boise Airport Police**

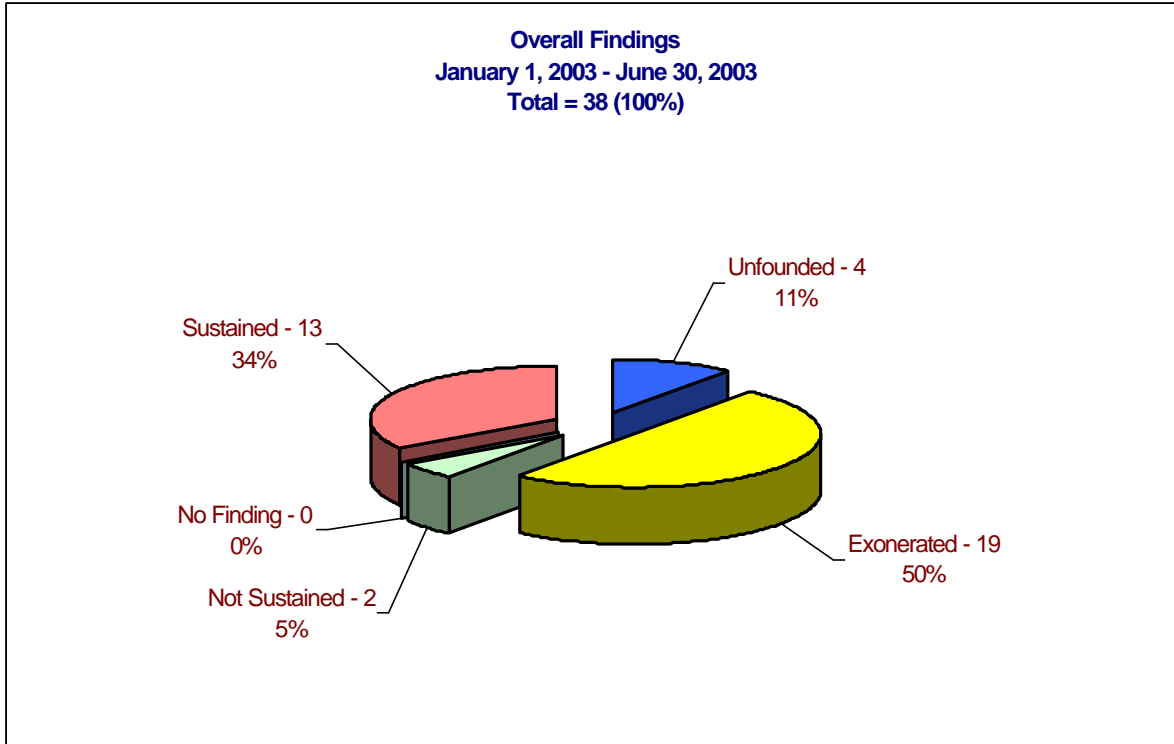




**The Following Three Charts Represent the Statistics for Code Enforcement and Other Agencies**







### Comparison of 2003 to 2002

As compared to the same period last year (2002), the number of contacts logged into our office was slightly higher (559 in the first half of 2003 versus 516 for the same period in 2002).

The number of actual cases (complaints, commendations, and inquiries) opened in the first half of 2003 was down from the same period in 2002 (113 versus 131).

“Officer Conduct” and “Service Quality” continued to be the primary complaints filed against Boise City law enforcement officers.

Of the 38 findings issued by the ombudsman during the first six months of 2003, 13 were “sustained” (34%), 4 were “unfounded” (11%), 19 were “exonerated” (50%), 2 were “not sustained” (5%), and 0 were “no finding” (0%). As compared to the same period in 2002, the number of “sustained” findings as a percent of all findings increased from 8% in the first half of 2002 to 34% during the same period of 2003. It must be noted that one ombudsman investigation alone (OMB03/0018) accounted for 24 of the 38 findings issued by the Office of the Community Ombudsman in the first half of 2003. In that particular case, the ombudsman issued 10 “sustained” findings and 14 “exonerated” findings. Overall, since the inception of this office in 1999, the ombudsman has issued a total of 386 findings, 46 of which (18%) were “sustained” findings.