

A 3D pie chart graphic consisting of several slices in different colors (light blue, purple, yellow, and red) arranged in a circular pattern. The text "2004 MID-YEAR REPORT" is overlaid on the chart.

# 2004 MID-YEAR REPORT

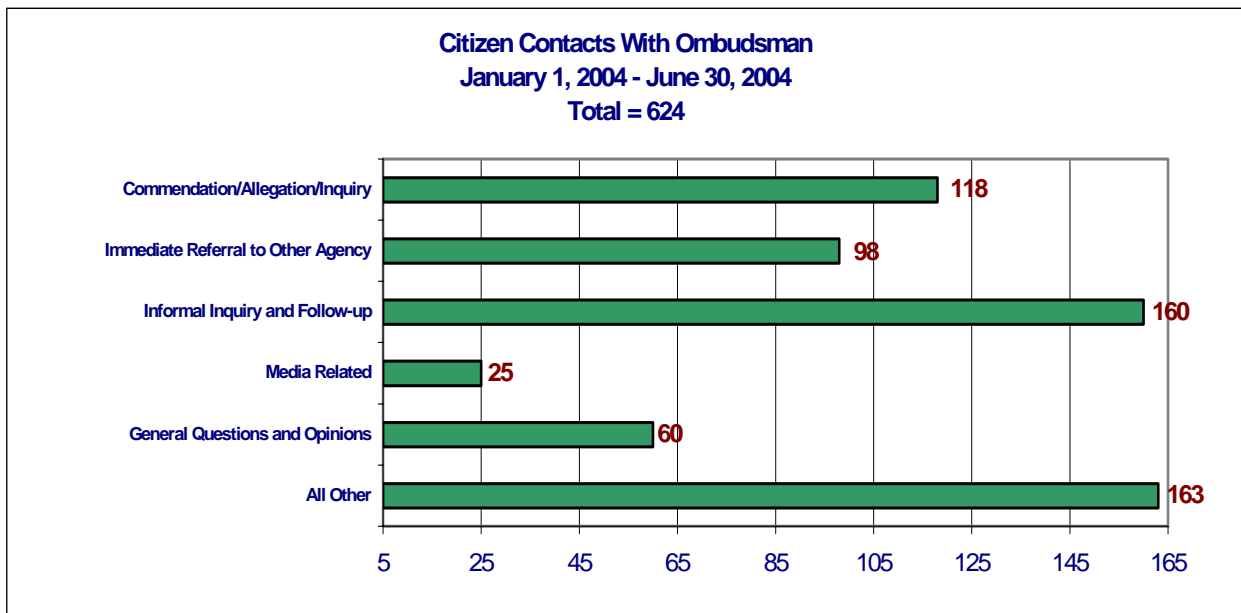
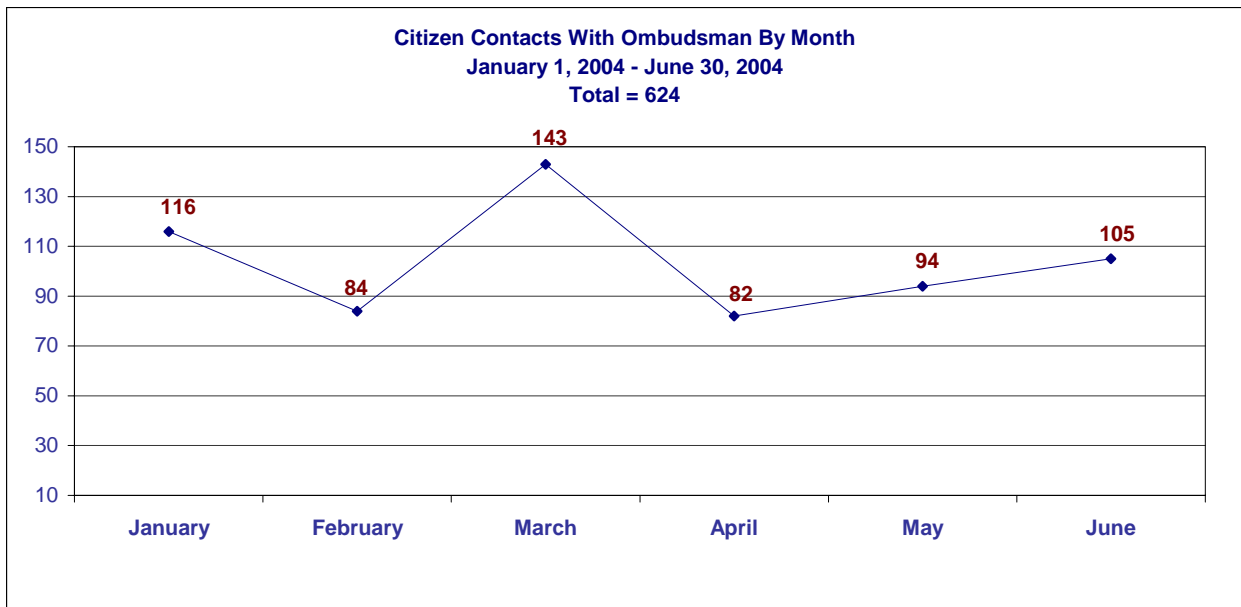
**January 1, 2004 - June 30, 2004**

THIRD FLOOR CITY HALL \* 150 N. CAPITOL BLVD. \* P.O. BOX 500 \* BOISE, IDAHO 83701-0500  
Phone: 208/395-7859 \* FAX: 208/395-7878  
[www.boiseombudsman.org](http://www.boiseombudsman.org)

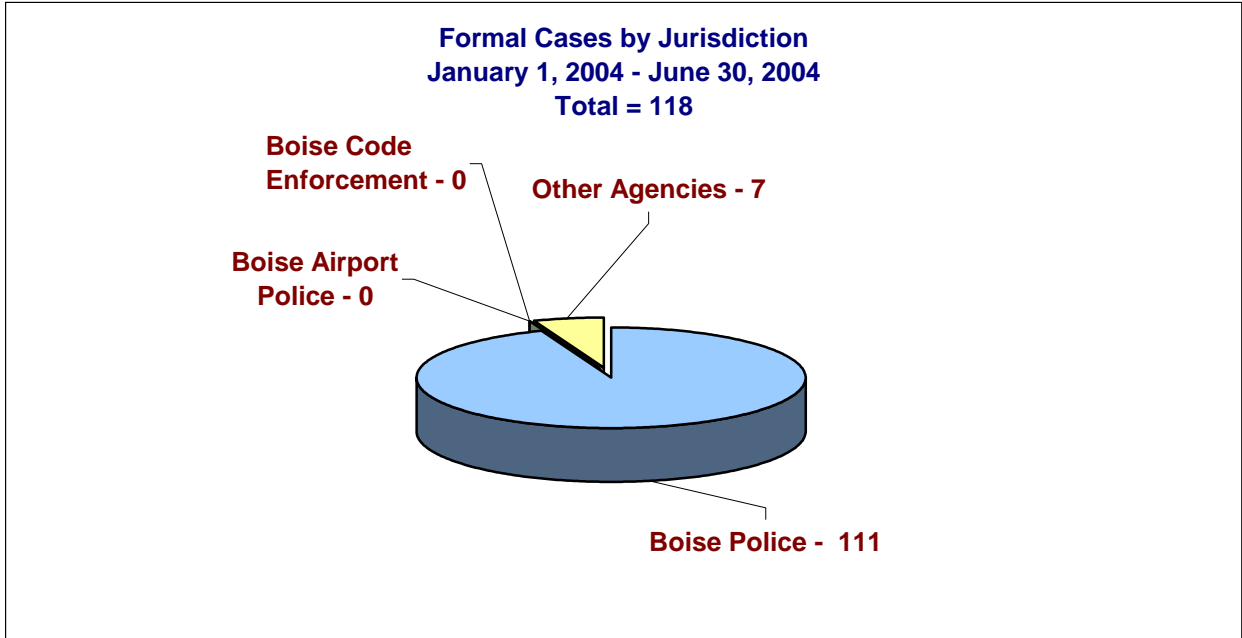
# OFFICE OF THE COMMUNITY OMBUDSMAN 2004 MID-YEAR REPORT

*For the Period Covering January 1, 2004 through June 30, 2004*

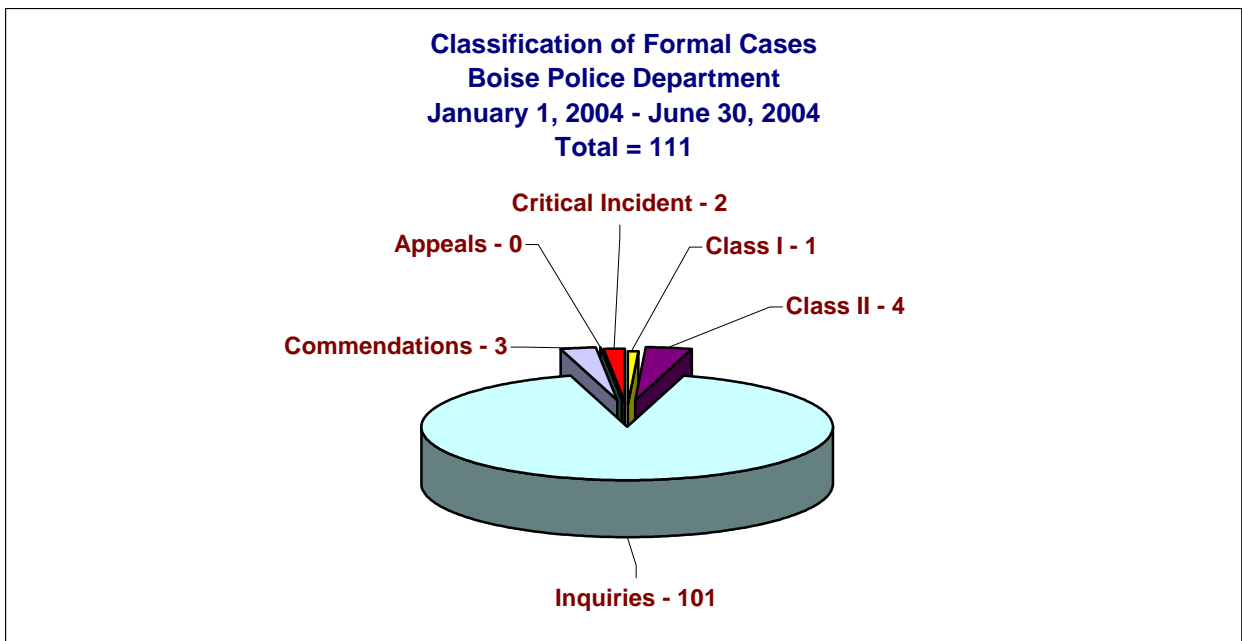
The following graphs and charts document the activities and findings of the Office of the Community Ombudsman for Boise City, for the first six months of 2004.



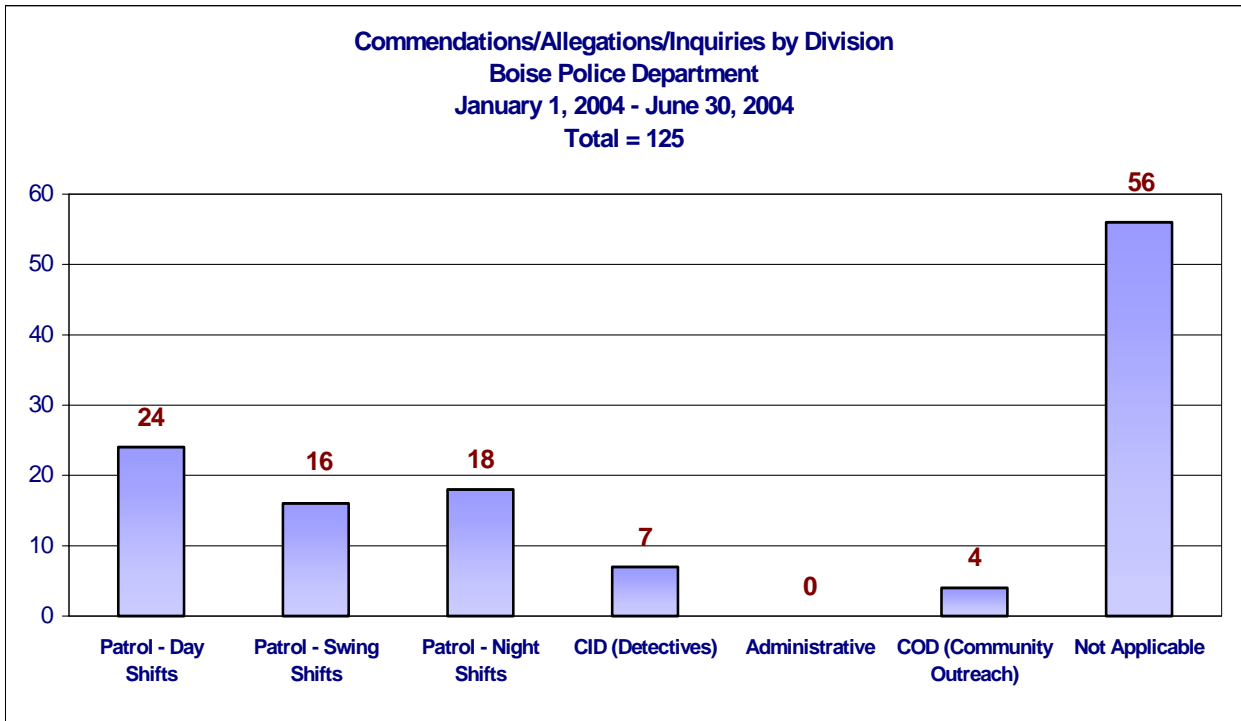
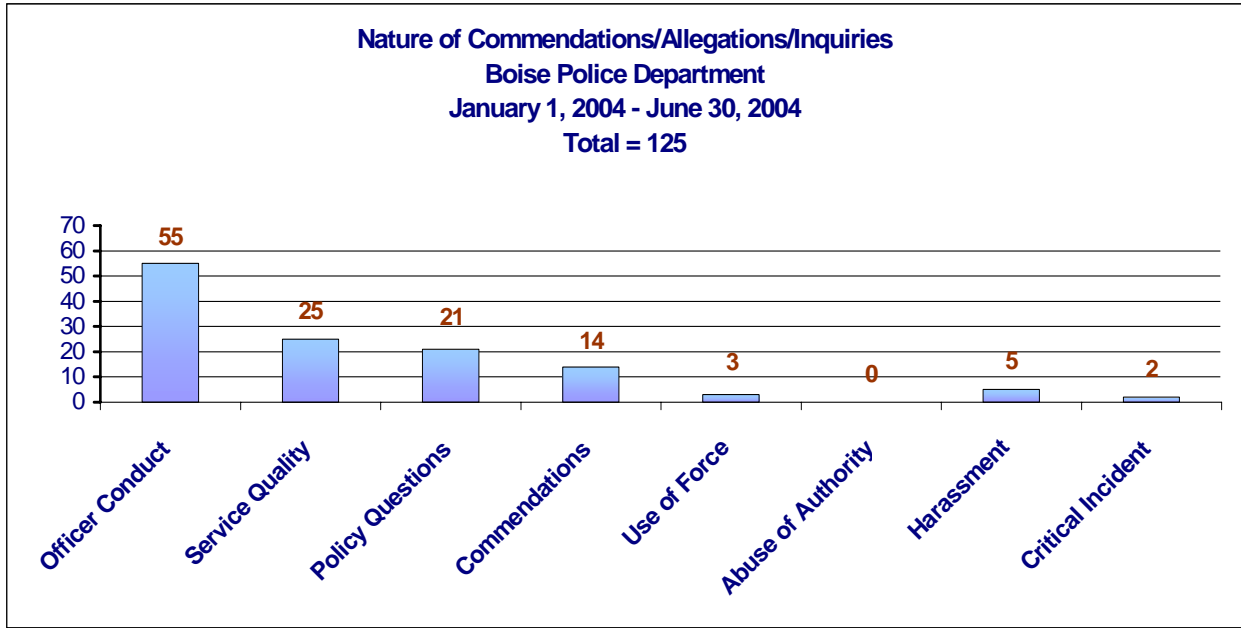
The ombudsman opened 118 cases during this six-month period in response to contacts initiated by members of the public.



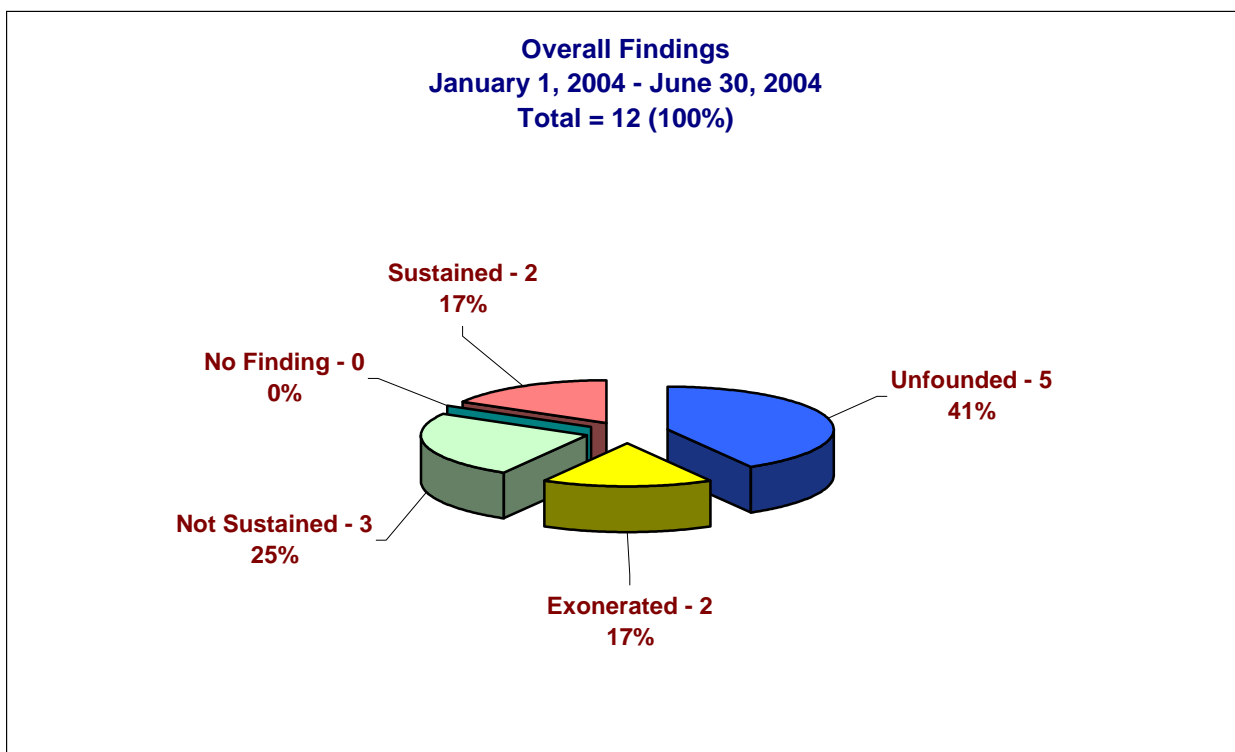
**The Following Four Charts Represent the Statistics for the Boise Police Department**



We track each allegation for reporting purposes. Since some cases involved allegations against more than one officer and/or multiple allegations against the same officer, the 111 formal cases for the Boise Police Department involved a total of 125 separate commendations, allegations, or inquires.



## Findings Issued by the Community Ombudsman



During the first half of 2004, all twelve findings issued by the ombudsman were related to cases involving the Boise Police Department.

### Comparison of 2004 to 2003

As compared to the same period last year (2003), the number of contacts logged into our office was slightly higher (624 in the first half of 2004 versus 559 for the same period in 2003).

The number of actual cases (complaints, commendations, and inquiries) opened in the first half of 2004 was up from the same period in 2003 (118 versus 113).

“Officer Conduct” and “Service Quality” continued to be the primary complaints filed against Boise City law enforcement officers.

Of the 12 findings issued by the ombudsman during the first six months of 2004, 2 were “sustained” (17%), 5 were “unfounded” (41%), 2 were “exonerated” (17%), 3 were “not sustained” (25%), and 0 were “no finding” (0%). As compared to the same period in 2003, the number of “sustained” findings, as a percent of all findings, decreased from 34% in the first half of 2003 to 17% during the same period of 2004.