

**OFFICE OF THE
COMMUNITY OMBUDSMAN**

In the interest of accountable law enforcement, the Office of the Community Ombudsman welcomes your:

- Commendations
- Complaints
- Constructive Criticism
- Suggestions

We encourage you to contact our office in person, by telephone, facsimile, e-mail, or in writing.

Our office has jurisdiction over employees of the Boise City Police Department, Boise City Parking Control, and Boise City Code Enforcement.

The Community Ombudsman's office is independent from all other City departments and reports directly to the City Council. It was established on July 20, 1999.

The Ombudsman provides information through radio, newspapers, television, and presentations at schools and community meetings. Please contact us if you would like to have the ombudsman speak to your group or attend a community meeting.

Mission Statement

The Office of the Community Ombudsman exists to promote public confidence in the professionalism and accountability of Boise City's police and law enforcement employees through unbiased investigation of citizen complaints, independent review of police actions, thoughtful policy recommendation, and on-going public outreach.



**OFFICE OF THE
COMMUNITY OMBUDSMAN**

City Hall, Third Floor
150 N. Capitol Blvd.
PO Box 500
Boise, ID 83701
www.boiseombudsman.org

Phone: 208-395-7859
TDD/TTY 800-377-3529
Fax: 208-395-7878
Email: mailbox@boiseombudsman.org

**OFFICE OF THE
COMMUNITY
OMBUDSMAN**



2008

**MID-YEAR
REPORT**

JANUARY 1—JUNE 30, 2008

*Independent Investigations
~ Community Confidence ~*



2008 Mid-Year Report—Statistical Summary



The Office of the Community Ombudsman opened 87 formal cases during the period of January 1 — June 30, 2008, one more than the 86 cases opened during the same time period in 2007.

At the outset of 2008, 21 cases were still active from the previous year. All but one of the 2007 cases were closed within the first half of the new year.

Of the 87 new cases opened during the first half of 2008, 80% (70 cases) were closed within that same time period.

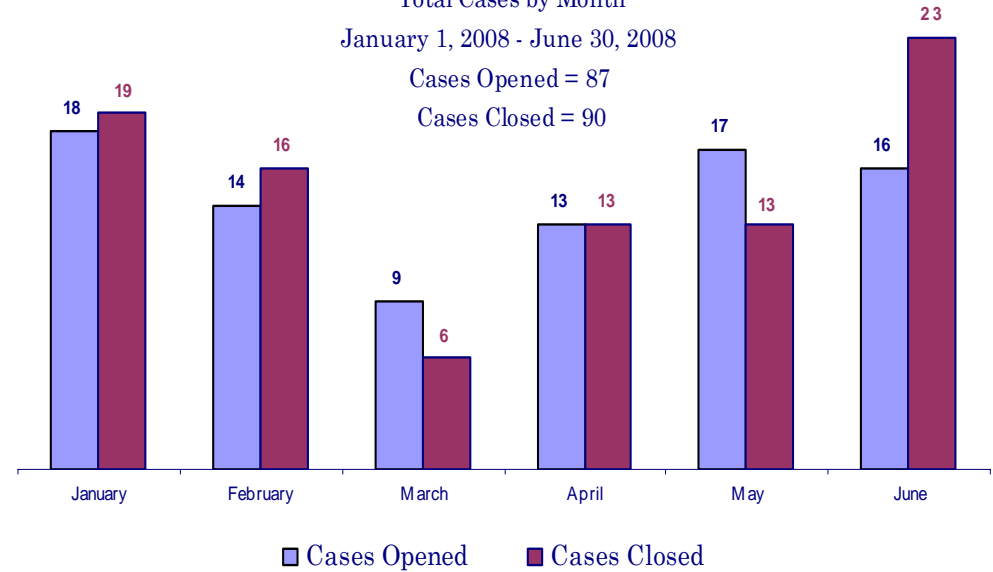
The majority of the cases were classified as Inquiries and involved the Boise Police Department (BPD). Of the 69 Inquiries opened, 43 were addressed by various divisions of BPD as Rapid Resolution Inquiries.

Over half of the intakes for the new cases were received via telephone and the complainants were predominately men.

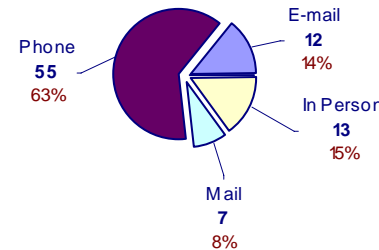
Classification of Formal Cases
All Jurisdictions
January 1, 2008 - June 30, 2008
Total = 87

Commendation	2
Appeal	0
Class I Complaint	5
Class II Complaint	5
Inquiry	69
Critical Incident	1
Other Agency	5

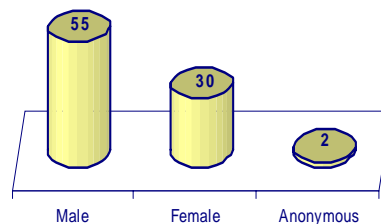
Total Cases by Month
January 1, 2008 - June 30, 2008
Cases Opened = 87
Cases Closed = 90



Intake Method
January 1, 2008 - June 30, 2008
Total = 87



Complainant Gender
January 1, 2008 - June 30, 2008
Intake Total = 87



BPD Rapid Resolution Inquiries by Division
January 1, 2008 - June 30, 2008
Total = 43

