

**OFFICE OF THE
COMMUNITY OMBUDSMAN**

In the interest of accountable law enforcement, the Office of the Community Ombudsman welcomes your:

- Commendations
- Complaints
- Constructive Criticism
- Suggestions

We encourage you to contact our office in person, by telephone, facsimile, e-mail, or in writing.

Our office has jurisdiction over employees of the Boise City Police Department, Boise City Parking Control, and Boise City Code Enforcement.

The Community Ombudsman's office is independent from all other City departments and reports directly to the Mayor. It was established on July 20, 1999.

The Ombudsman provides information through radio, newspapers, television, and presentations at schools and community meetings. Please contact us if you would like to have the ombudsman speak to your group or attend a community meeting.

Vision

The Office of the Community Ombudsman strives to be a high-functioning team of skilled investigators and police policy experts working collaboratively to make Boise the most livable city in the country by seeking the truth, advocating for accountability, and promoting public confidence through positive change to police practices.



**OFFICE OF THE
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2010

**MID-YEAR
REPORT**

JANUARY 1—JUNE 30, 2010

*Independent Investigations
~ Community Confidence ~*



2010 Mid-Year Report—Statistical Summary



The Office of the Community Ombudsman opened 60 formal cases during the period of January 1, 2010, through June 30, 2010. All but two cases involved the Boise Police Department.

At the outset of 2010, six cases were still active from the previous year. Within the first half of the new year, all six of those cases were closed.

Of the 60 new cases opened during the first half of 2010, 51 of those cases (85%) were closed within that same time period.

During the first half of 2010, a total of 104 intakes were received. Only 58% of these contacts resulted in a formal case being opened.

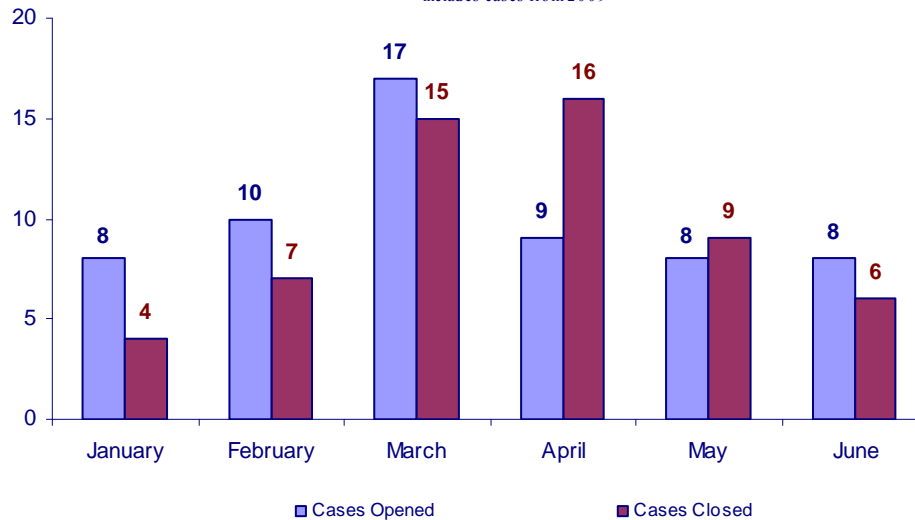
Over half of the new cases were received via telephone. Men comprised 53% of the Complainants.

Case Activity by Month

January 1, 2010 - June 30, 2010

Total Opened = 60 Total Closed* = 57

*includes cases from 2009



Classification of Formal Cases

January 1, 2010 - June 30, 2010

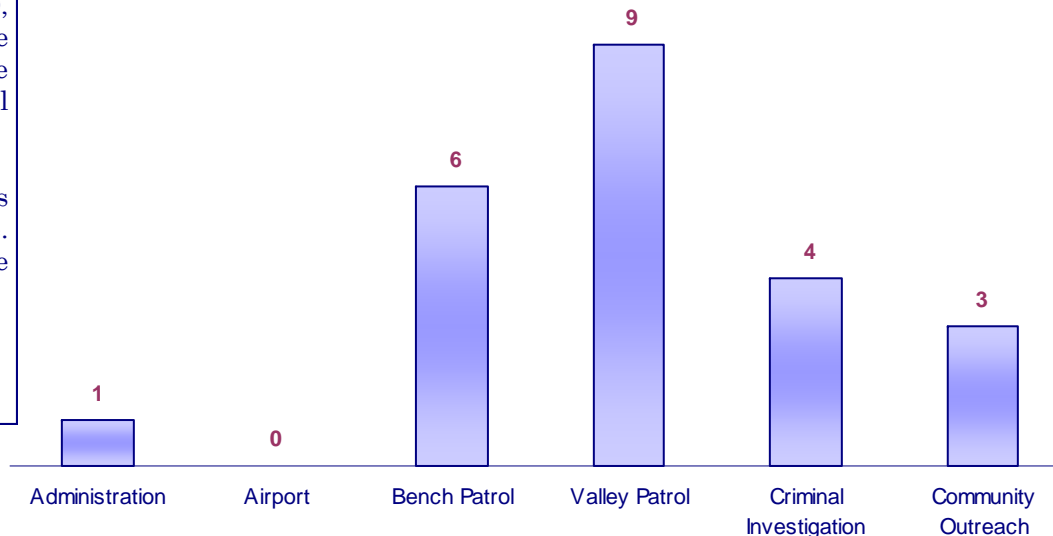
Total = 60

Commendation	1
Appeal	0
Class I Complaint	6
Class II Complaint	2
Inquiry	24
Rapid Resolution Inquiry	23
Critical Incident	1
Other Agency	2
Intake Investigation (not yet classified)	1

Rapid Resolution Inquiries by BPD Division

January 1, 2010 - June 30, 2010

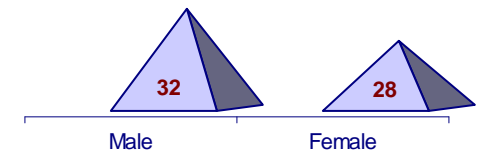
Total = 23



Complainant Gender

January 1, 2010 - June 30, 2010

Intake Total = 60



Intake Method

January 1, 2010 - June 30, 2010

Total : 60

