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## OFFICE OF THE COMMUNITY OMBUDSMAN

The Office of the Community Ombudsman was established to investigate complaints of misconduct against Boise City law enforcement and police personnel. The ombudsman's office is independent from all other City departments and reports directly to the Mayor. In addition to investigating misconduct, the Office of the Community Ombudsman seeks to ensure that police policies and practices reflect the needs of the community.

The Office of the Community Ombudsman strives to be a high-functioning team of skilled investigators and police policy experts working collaboratively to make Boise the most livable city in the country by seeking the truth, advocating for accountability, and promoting public confidence through positive change to police practices. The Ombudsman's operating philosophy consists of the following values:

- A. Respect: We appreciate contributions from all the team members and listen to everyone with openness.
- B. Integrity: We strive to maintain high standards in our personal and professional lives and are dedicated to being unbiased.
- C. Boldness: We are committed to seeking the truth, advocating accountability and suggesting change where needed.
- D. Commitment: We are devoted to the City of Boise and the members of our community by promoting public confidence through positive change to police practices.
- E. Collaboration: We use teamwork and value cooperation to achieve our goals.
- F. Responsibility: The community depends on us for positive change recommendations to enhance the quality of service received from the Boise Police Department.

The Office of the Community Ombudsman is authorized and empowered by Title 2, Chapter 22 of the Boise City Code. The actions of the Community Ombudsman and all employees of the Office of the Community Ombudsman are governed by the policies of the City of Boise.

Title 1, Chapter 21 of the Boise City Code, establishes a Code of Ethics for all City employees, departments, boards and commissions. The Office of the Community Ombudsman is fully bound by the relevant provisions of the City's Code of Ethics and adheres to the ethical code of the National Association for Civilian Oversight of Law Enforcement (NACOLE).