

**OFFICE OF THE
COMMUNITY OMBUDSMAN**

In the interest of accountable law enforcement, the Office of the Community Ombudsman welcomes your:

- Commendations
- Complaints
- Constructive Criticism
- Suggestions

We encourage you to contact our office in person, by telephone, facsimile, e-mail, or in writing.

Our office has jurisdiction over employees of the Boise City Police Department, Boise City Parking Control, and Boise City Code Enforcement.

The Community Ombudsman's office is independent from all other City departments and reports directly to the Mayor. It was established on July 20, 1999.

The Ombudsman provides information through radio, newspapers, television, and presentations at schools and community meetings. Please contact us if you would like to have the ombudsman speak to your group or attend a community meeting.

Vision

The Office of the Community Ombudsman strives to be a high-functioning team of skilled investigators and police policy experts working collaboratively to make Boise the most livable city in the country by seeking the truth, advocating for accountability, and promoting public confidence through positive change to police practices.



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2011

**MID-YEAR
REPORT**

JANUARY 1—JUNE 30, 2011

*Independent Investigations
~ Community Confidence ~*



2011 Mid-Year Report—Statistical Summary



The Office of the Community Ombudsman opened 51 formal cases during the period of January 1, 2011 through June 30, 2011. Only three of those cases did not involve the Boise Police Department (BPD).

At the outset of 2011, eight cases were still active from the previous year. Within the first three months of the new year, all eight of those cases were closed.

During the first half of 2011, a total of 103 intakes were received. However, only 50% of these contacts resulted in a formal case being opened.

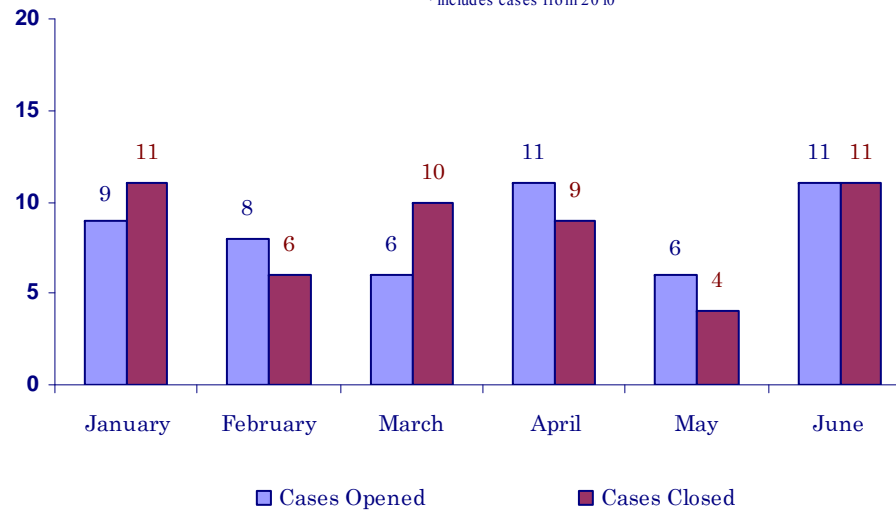
Of the 51 new cases opened during the first half of 2011, 43 of those cases (84%) were closed within that same time period.

Over half of the new cases were received via telephone. Men comprised 60% of the Complainants.

One Critical Incident case was opened in the first half of 2011 due to a subject being hospitalized as a result of a police canine bite. The ombudsman reviewed BPD's investigation into the incident and found that the use of the canine was within policy.

Case Activity by Month
January 1, 2011 - June 30, 2011

Total Opened = 51
Total Closed* = 51
*includes cases from 2010



Classification of Formal Cases
January 1, 2011 - June 30, 2011

Total = 51

Commendation	6
Appeal	1
Critical Incident	1
Complaint	9
Inquiry	34

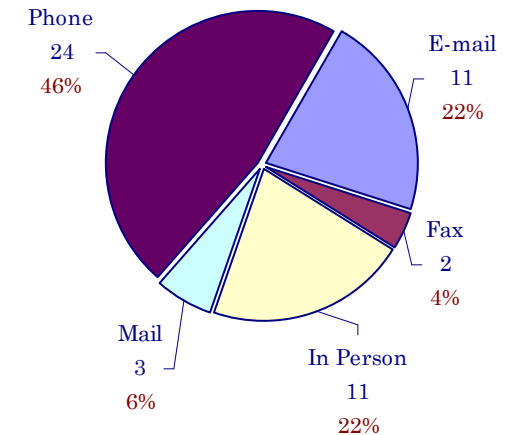
Nature of Allegation/Inquiry

January 1, 2011 - June 30, 2011
Total = 58

Commendation	5
Other Agency	3
Rapid Resolution	19
Service Quality	5
Policy Question	9
Critical Incident	1
Use of Force	9
Performance of Duty	6
Rudeness/Demeanor	1

Intake Method
January 1, 2011 - June 30, 2011

Total : 51



Complainant Gender

January 1, 2011 - June 30, 2011

Total = 56

